

THE 2026 MICHIGAN

BUSINESS SECURITY REPORT

— PRESENTED BY MICHIGAN SECURITY SYSTEMS



WHAT EVERY MICHIGAN BUSINESS OWNER NEEDS TO KNOW TO PROTECT THEIR BUSINESS

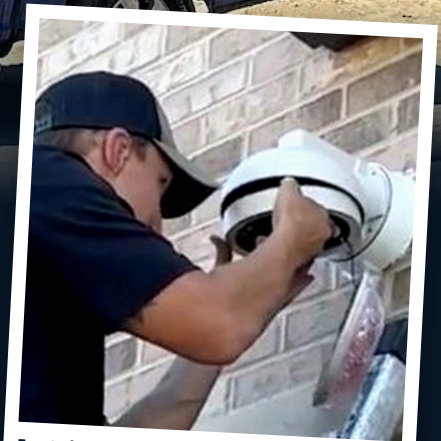
By the numbers: Michigan crime, retail theft & fraud data

The 5-layer plan to protect any building

Michigan rules & deadlines, including the landline shutdown

What a system really costs & a 20-point security scorecard

Inside: 10% off your new security system



Installed by our own licensed Michigan technicians.



586-466-4490

michigancamerasystems.com

WELCOME

WHY WE WROTE THIS REPORT

Every week we walk into Michigan businesses that thought they were protected. A camera system that stopped recording months ago. An alarm that still dials out on a phone line that is about to be shut off. Keys handed to employees who left years ago. A recorder nobody knows the password to.

None of these owners were careless. Security technology changes fast, the rules keep changing, and most business owners have a business to run. This report is meant to give you, in one place, what we would tell you if we were standing in your building:

- ✓ What the real risks are for Michigan businesses in 2026
- ✓ A simple, layered plan to protect any building
- ✓ Which services and technology actually help, and which are not worth the money
- ✓ Michigan-specific rules and deadlines you need to know about
- ✓ Honest numbers on what a commercial system costs
- ✓ A scorecard to grade your own building in ten minutes

Michigan Security Systems is a commercial-only security integrator headquartered in Mount Clemens, with offices in Wixom and Milford. Since 2000 we have designed, installed and serviced security cameras, access control, alarm systems and networks for businesses, schools, municipalities and manufacturers across Michigan, Ohio and Indiana. Every job is done by our own licensed technicians. We never use subcontractors.

Use this report however it helps you. And when you are ready for a second set of eyes, the offer on page 15 is yours.

The team at Michigan Security Systems

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Since 2000

Protecting Michigan businesses

4.9★

Google rating, 88 reviews

0

Subcontractors, ever

3

Michigan offices

Your report bonus: mention code **MSSREPORT26** when you book and save **10%** on a new security system. Details on page 15.

SECTION 1

MICHIGAN BY THE NUMBERS

The data behind the decisions. Every figure on this page comes from a published source, listed on page 15.

138,377

property crimes were reported in Michigan in 2024, about 378 every day. That was down 11.7% from 2023, but it is still a lot of break-ins, thefts and vandalism.

FBI DATA, VIA PATCH

60%

of convicted burglars said they would look for a different target if they saw an alarm system. 83% said they check for one first.

UNC CHARLOTTE SURVEY OF 422 BURGLARS

5%

of annual revenue is what the typical organization loses to fraud by its own people. The median case costs \$104,000 and runs about 12 months before it is caught.

ACFE OCCUPATIONAL FRAUD 2026

40%

of retailers reported more organized retail crime incidents in 2025, and 50% reported more repeat offenders, even as overall shoplifting incidents fell.

NRF IMPACT OF THEFT & VIOLENCE 2026

63%

of retailers report fewer than half of their theft incidents to police, so having your own clear video is often the only record you will have.

NRF IMPACT OF THEFT & VIOLENCE 2026

34%

increase in breaches that started with an exploited vulnerability. Cameras, recorders and other network devices are part of that attack surface.

VERIZON 2025 DATA BREACH INVESTIGATIONS REPORT

85%

of AT&T wire centers can no longer sell new copper landline service, and most of AT&T's copper network is targeted for shutdown by the end of 2029.

FCC ORDER, MARCH 2026; AT&T

6 million

alarm systems relied on AT&T's 3G network when it was shut down in 2022. Systems that were not upgraded stopped reporting.

FIERCE NETWORK

What it means for you: most losses are preventable, most criminals avoid protected buildings, and much of what goes wrong is never reported. A well-designed system deters, records and proves what happened.

SECTION 2

THE TOP RISKS FACING MICHIGAN BUSINESSES

What we see most often when we walk Michigan buildings, from Macomb and Oakland to Wayne County and outstate.

01 After-hours break-ins

Empty buildings at night and on weekends are the classic target, especially with poor lighting, no visible cameras and no monitored alarm.

03 Insider theft & fraud

Employees and contractors have access and know your routines. Cameras on cash, stock and loading areas, plus access logs, are the deterrent.

05 Liability claims

Slip-and-fall and parking-lot claims are often decided by video. No footage usually means you settle.

07 The landline shutdown

Alarm and fire panels that dial out on copper phone lines will stop reporting when the line is retired, often silently.

02 Retail & organized theft

Repeat offenders and coordinated theft rings hit stores, distribution and auto dealers. Video quality decides whether you can identify anyone.

04 Lost keys & ex-employees

Every key that walked out the door is a key you cannot cancel. Card and mobile access lets you shut off access in seconds.

06 Hacked or banned cameras

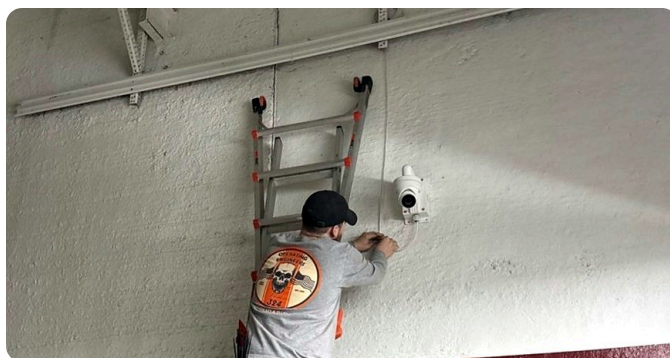
Default passwords, old firmware and Hikvision or Dahua gear on government-funded sites create cyber and compliance risk.

08 Systems nobody maintains

Dead cameras, full hard drives and forgotten passwords. The most common problem we find is a system that quietly stopped working.

Warning signs your system is failing

- ✓ A camera shows a black, blurry or frozen picture
- ✓ Nobody can find or remember the recorder password
- ✓ Video only goes back a few days, or not at all
- ✓ The alarm company has not called about a test in months
- ✓ Your alarm panel still has a phone cord plugged into it
- ✓ Former employees still have keys, codes or badges



A free on-site check tells you exactly what is and is not working.

SECTION 3

THE 5-LAYER PROTECTION PLAN

No single product protects a business. The strongest buildings combine five layers, so if one fails the others still work.

1

Deter Make your building the one criminals skip.

Visible cameras, signage, lighting, monitored alarm decals, controlled entrances.

2

Detect Know the moment something is wrong.

Door contacts, motion sensors, glass-break, AI cameras that flag people and vehicles after hours.

3

Control Decide who gets in, where and when.

Card, fob and mobile access control, video intercoms, gates, locked IT and stock rooms.

4

Verify & respond Get the right response fast.

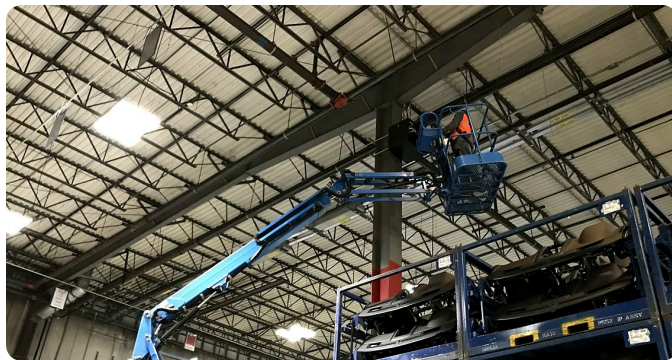
24/7 UL-listed central station monitoring, video verification, remote viewing from your phone.

5

Record & prove Have the evidence when you need it.

Clear high-resolution video, enough storage for 30+ days, access logs and easy export for police or insurance.

Start with the basics: working cameras on every entrance, a monitored alarm that does not depend on a phone line, and a way to cancel lost keys. Those three steps close most of the gaps we find.



Large facilities need every layer, designed together.

SECTION 4

SECURITY SERVICES EXPLAINED

What each service does and who it is for. Every system below is designed, installed and serviced by Michigan Security Systems.

Commercial Security Cameras

4K and high-resolution IP cameras, PTZ, panoramic, thermal and license plate recognition, with remote viewing from any device.

michigancamerasystems.com/security-cameras/

AI Security Cameras

Cameras that tell a person from a car or a shadow, search hours of video in seconds and cut false alerts.

michigancamerasystems.com/ai-security-cameras/

Access Control

Card, fob, keypad, mobile and biometric entry, cloud or on-site, with full audit trails. Brands include PDK, Avigilon and Brivo.

michigancamerasystems.com/access-control/

Alarm Systems

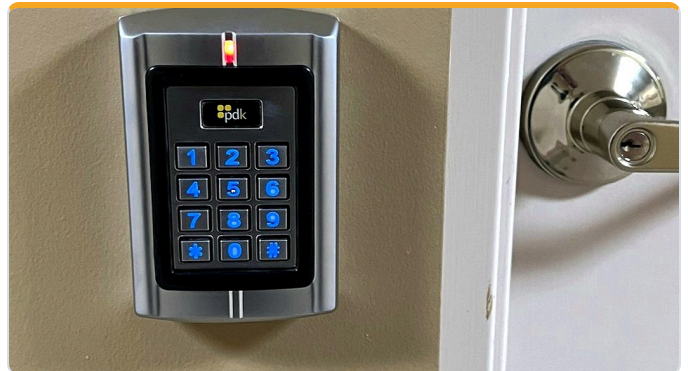
Intrusion, panic and duress, environmental (freeze, flood, temperature) and commercial fire alarm systems.

michigancamerasystems.com/alarm-systems/

24/7 Alarm Monitoring

UL-listed central station monitoring over cellular and dual-path communicators, with police and fire dispatch.

michigancamerasystems.com/alarm-monitoring/



All of it can work as one system: cameras that pop up when a door is forced, access logs tied to video, and alarms verified on camera before police are called.

MORE WAYS WE PROTECT MICHIGAN BUSINESSES

Video Intercom

See and talk to visitors before you buzz them in. Aiphone, 2N, CDVI and ButterflyMX for offices and multi-tenant buildings.

michigancamerasystems.com/video-intercom/

Gate & Perimeter Access

Vehicle gates, call boxes, license plate readers and fence-line cameras for yards, lots and campuses.

michigancamerasystems.com/gate-perimeter-access/

Structured Cabling & Networks

Cat6/Cat6a and fiber, racks and PoE switches built to carry cameras, access and Wi-Fi reliably.

michigancamerasystems.com/network-cabling/

Commercial Wi-Fi

Business-grade wireless networks for offices, warehouses and campuses.

michigancamerasystems.com/wireless-networks/

Camera Repair & Takeover

We fix, upgrade and support systems other companies installed, often reusing the cabling you already have.

michigancamerasystems.com/security-camera-repair/

Vape Detection

Sensors for schools and facilities, with grant guidance for Michigan districts.

michigancamerasystems.com/vape-detection-systems/



Clean, labeled network racks make systems reliable and easy to service.

BRANDS WE INSTALL

Axis · Avigilon · Hanwha Vision · Digital Watchdog · PDK · Aiphone · Bogen · CDVI · Brivo · Hikvision for private-sector clients, with NDAA-compliant brands for government work

Not sure what you need? Try our free Security Plan Builder at michigancamerasystems.com/security-plan-builder/ or book a free on-site assessment.

SECTION 5

INDUSTRY-BY-INDUSTRY GUIDE

Every building is different. Here is where we focus first for the industries we serve most.

Retail & Restaurants

High-resolution cameras at registers, entrances and stockrooms; after-hours alarm; staff-door access control.

Manufacturing & Warehouses

Dock and yard coverage, perimeter and gate control, LPR, access by zone, large-area PTZ and multi-sensor cameras.

Offices & Multi-Tenant

Suite-by-suite access control, video intercom for visitors, lobby and parking cameras.

Healthcare & Medical

Controlled access to records and medication, privacy-aware camera placement, panic buttons at front desks.

K-12 Schools

Single point of entry, lockdown-ready access control, vape detection, and help finding Michigan school safety grant funding.

Churches & Houses of Worship

Discreet cameras, door scheduling for services and events, monitored alarm for empty weekdays.

Government & Municipal

NDAA- and TAA-compliant equipment, FOIA-ready video export, prevailing wage on public work.

Cannabis Facilities

Camera coverage and retention planned around Michigan CRA requirements, plus vault and access control.

Apartments & Multifamily

Entry intercoms, package-room cameras, gate and garage access, amenity door control.



On site at a Michigan school campus.

We also protect

Auto dealerships, gyms and fitness centers, self-storage facilities, construction sites, marinas, nonprofits and small businesses of every kind. If people, property or inventory are worth protecting, we can design a system for it.

See your industry: detailed guides for each industry are at michigancamerasystems.com/industries/

SECTION 6

MICHIGAN RULES & DEADLINES

Laws and changes that affect how Michigan businesses buy and run security systems.

Recording audio can break the law

Michigan's eavesdropping statute makes it a crime to record a private conversation you are not part of without consent. Video-only recording in public and work areas is generally fine; audio needs care. Talk to your attorney before turning on camera microphones.

Hikvision, Dahua & NDAA

Section 889 of the NDAA bars certain Chinese-made video equipment on federally funded work. Schools, municipalities and contractors on public projects need NDAA-compliant cameras.

The copper landline shutdown

AT&T is retiring copper phone lines across Michigan. Alarm panels, fire panels and elevator phones that dial out on a landline need a cellular or dual-path communicator before the line is cut.

Cannabis camera rules

Licensed Michigan cannabis businesses must meet the Cannabis Regulatory Agency's surveillance and video retention requirements. Plan coverage and storage before you open.

School safety grants

Michigan districts can use state school safety funding for cameras, access control and vape detection. Each program has its own rules, so check eligibility before you plan a project.

Prevailing wage on public projects

Public and government-funded jobs often require prevailing wage. Michigan Security Systems pays prevailing wage and includes it in public-project quotes, with certified payroll available.

Key dates to know

2010

NFPA 72 recognizes cellular as a fire alarm communication path

Feb 2022

AT&T 3G shutdown leaves un-upgraded alarm communicators offline

Mar 26, 2026

FCC adopts order speeding copper landline retirement

End of 2029

AT&T target for shutting down most of its copper network

This page is general information, not legal advice. Laws change; check with your attorney or the agency involved for your situation.

SECTION 7

WHAT DOES A COMMERCIAL SECURITY SYSTEM COST?

Honest ranges from real Michigan projects, so you can plan before anyone visits.

\$2,500+

Starting point for a 4-camera commercial system, installed

\$2,500 - \$18,000

Typical range for most Michigan business camera systems

\$15,000 - \$30,000+

Multi-building campuses and large facilities

\$400 - \$1,500

Per camera, all-in, depending on camera type and install difficulty

\$1,200 - \$2,000

Per door for installed access control

What moves the price

- ✓ Number and type of cameras or doors
- ✓ Cabling distance, ceiling height and lifts
- ✓ Recording storage and retention days
- ✓ Cloud vs. on-site software and subscriptions
- ✓ Reusing existing cable and equipment where it is in good shape
- ✓ Monitoring and service plans

How to budget smart

- ✓ Protect entrances, cash and stock first; expand later
- ✓ Ask about reusing your existing cabling
- ✓ Buy NDAA-compliant gear if you might ever bid public work
- ✓ Ask your insurance agent whether monitored systems lower your premium
- ✓ Get a fixed written quote before work starts

What a professional installation should include

Free on-site walk-through and design	Written, fixed quote	Commercial-grade, NDAA-compliant equipment
Clean, labeled cabling	Every camera aimed and tested	Passwords changed and firmware updated
Remote viewing set up on your phones	Staff training before we leave	Warranty and a local number that answers

Ranges are typical Michigan Security Systems projects and are not a quote. Your price depends on your building; a free on-site assessment gives you an exact number.

SECTION 8

YOUR 20-POINT SECURITY SCORECARD

Check every statement that is true for your building today. Give yourself one point for each.

- | | |
|--|---|
| ☐ 1. Every entrance and exit is covered by a working camera | ☐ 2. Cameras can identify a face or plate, not just a shape |
| ☐ 3. Video is kept at least 30 days | ☐ 4. Someone checked this month that every camera is recording |
| ☐ 5. You can view live and recorded video from your phone | ☐ 6. The camera and recorder passwords are not the defaults |
| ☐ 7. Cameras are on a separate network from your business computers | ☐ 8. Your cameras are NDAA-compliant (if you do any public work) |
| ☐ 9. You can cancel a lost key or badge in minutes | ☐ 10. You know who entered which door, and when |
| ☐ 11. Former employees and contractors no longer have access | ☐ 12. Your alarm is monitored 24/7 by a UL-listed central station |
| ☐ 13. Your alarm does not depend on a copper phone line | ☐ 14. The alarm panel has a working backup battery |
| ☐ 15. Panic or duress buttons are in place where staff need them | ☐ 16. Exterior lighting covers lots, doors and docks |
| ☐ 17. Visitors are seen and verified before they are let in | ☐ 18. Server, stock and cash rooms have restricted access |
| ☐ 19. Your system was installed and is serviced by one accountable company | ☐ 20. You have a written plan for who responds when an alarm goes off |

17-20

Strong. Keep it maintained.

12-16

Good start, real gaps to close.

0-11

High risk. Let's talk soon.

SECTION 9

10 QUESTIONS TO ASK ANY SECURITY INSTALLER

Whoever you hire, these questions separate a professional integrator from a box installer.

1. Do you use subcontractors?

Ask who will actually be in your building. With us, it is always our own licensed technicians.

3. Who owns the equipment and the video?

You should. Avoid contracts where leaving means losing your system.

5. How will the system be secured from hackers?

Changed passwords, updated firmware and a separate network should be standard.

7. What is the warranty and who services it?

Get the terms in writing, plus a local number that answers.

9. Will you train my staff?

A system nobody can use is a system nobody uses.

Red flags: pressure to sign today, long contracts for equipment you never own, no NDAA answer, “we’ll figure out storage later,” and nobody who can tell you who services the system.

2. Is the equipment commercial-grade and NDAA-compliant?

Consumer kits and banned brands cost more later.

4. How long is video kept, and how do I export it?

Ask for at least 30 days and a simple way to hand clips to police or insurance.

6. How does the alarm communicate?

Cellular or dual-path, not a copper phone line.

8. Will you reuse what I already have?

Good cable and newer cameras can often stay, saving real money.

10. Can I get a fixed written quote?

Know the full price, including any subscriptions, before work starts.



A 12-camera live view on a Michigan warehouse system we installed.

SECTION 10

REAL MICHIGAN PROJECTS

A few of the businesses and agencies that trust Michigan Security Systems. Full stories at michigancamerasystems.com.

Dior • Somerset Collection, Troy

Four high-resolution Avigilon cameras, a recording server and a network rack for the sales floor and stockroom, with remote live view for corporate security. Installed before the mall opened.

City of River Rouge • Police & City Hall

Selected over four competing integrators: 32 HD cameras, a 60TB recorder with 60+ days of retention and all-new Cat6e cabling.

Crispellis • Somerset Collection, Troy

Reused existing cable to save money, replaced 12 old cameras with Digital Watchdog, then upgraded their other locations.

IUOE Local 324 • Detroit & statewide

19 Digital Watchdog 8MP cameras, a new NVR, PDK cloud access control and a full alarm replacement, then a rollout to Local 324 sites across Michigan.

J.G. Kern Enterprises • Sterling Heights

A Tier One automotive plant: 7,000+ feet of shielded cable, PDK access control on 10 access points, and a 42-camera system with a 60TB server now underway.

Kuppes Landscape • Clinton Township

Two companies said trench under a river. We used a wireless bridge instead and saved the client thousands.



PTZ camera installation for the Michigan State Police.



A camera we installed at the River Rouge Police Department.

Trusted by Ford • the State of Michigan • Michigan State Police • IUOE Local 324 • municipalities, schools and manufacturers across Michigan

SECTION 11

WHAT OUR CLIENTS SAY

Real Google reviews from Michigan businesses, unions, nonprofits and agencies.
Michigan Security Systems holds a 4.9-star Google rating across 88 reviews.



“Hudson Forensic Group partnered with Michigan Security Systems for a large-scale, multi-faceted security and network integration for the State of Michigan and the Michigan State Police that spanned fifteen separate buildings across the entire state... Their detailed planning and meticulous execution kept a project of this magnitude on track without disruptions.”

Joseph Landers

Hudson Forensic Group · State of Michigan / MSP project



“They carefully planned each camera’s placement for maximum coverage and took the time to explain everything. The access control system is accessible anytime, anywhere on any device.”

Kenny Dombrow

President · International Union of Operating Engineers



“They were on time and worked well with the other contractors on site. They bid the project accurately and delivered high quality service... They manage our security system ongoing and can easily be reached for questions.”

Susan Styf

Director · Care of Southeastern Michigan



“Installation was smooth and completed on time, and they explained everything clearly, so the team felt confident using the system. What really stood out was their customer service.”

Rekha Karamchandani

Ward Microdental Laboratory · Brighton, MI



“Michael took the time to walk us through the system, explain how to program the fobs, and made sure everything was set up exactly how we needed it. The installation was smooth, professional, and the system works flawlessly.”

Troy Williams

Metro Group Property Management



“They fit my smaller job in during a busy schedule and I appreciated it greatly. They even swapped out a camera that had issues.”

Master Key Mini Storage

Ann Arbor, MI

Excerpts from public Google reviews of Michigan Security Systems. Read them all at michigancamerasystems.com/reviews/.

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10% OFF

YOUR NEW COMMERCIAL SECURITY SYSTEM

Thank you for reading the 2026 Michigan Business Security Report. As a reader, you save **10%** on a new security camera, access control or alarm system installed by Michigan Security Systems.

YOUR CODE

MSSREPORT26

1

Call 586-466-4490 or request
a free assessment at
michigancamerasystems.com

2

Mention code MSSREPORT26
when you book

3

We walk your site and give you
a written quote with your 10%
savings applied

Mention the code when booking. Applies to new system installations. Cannot be combined with other offers.



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Info@michigancamerasystems.com

SOURCES

SOURCES & NOTES

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2. Kuhns, J., UNC Charlotte, survey of 422 incarcerated burglars, reported by Security Magazine (2013).
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7. ClickOnDetroit, "AT&T to end its landline services in Michigan" (December 2024).
8. Fierce Network, "AT&T 3G network sunset sets off alarms for monitoring industry."
9. Michigan Public Service Commission, telecommunications discontinuance information.
10. Michigan Compiled Laws, eavesdropping statute (MCL 750.539 et seq.).
11. National Defense Authorization Act, Section 889.
12. Cost ranges: typical Michigan Security Systems commercial projects.

More free guides on our website: security camera laws in Michigan, the Hikvision ban, NDAA-compliant cameras, the Michigan landline shutdown, access control costs, camera system costs and more at michigancamerasystems.com/blog/.

About Michigan Security Systems

Michigan Security Systems is a commercial-only security integrator founded in 2000 and headquartered at 155 South Main Street in Mount Clemens, with branch offices in Wixom and Milford. We design, install and service commercial security cameras, access control, alarm systems and 24/7 monitoring, video intercoms, gate and perimeter access, structured cabling and business Wi-Fi. Every installation is performed by our own licensed W-2 technicians, never subcontractors.

Areas we serve: Macomb County, Oakland County, Wayne County, St. Clair County, Livingston County and communities across Michigan, including Mount Clemens, Clinton Township, Sterling Heights, Warren, Shelby Township, Macomb Township, Troy, Southfield, Novi, Wixom, Farmington Hills, Royal Oak, Detroit, Dearborn, Livonia, Port Huron, Brighton, Ann Arbor and Lansing, plus Ohio and Indiana.

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